

Credit Union of Denver Online Privacy Policy

Introduction

Credit Union of Denver is committed to protecting your privacy. This Online Privacy Policy outlines and establishes how the credit union collects and uses information collected from Credit Union of Denver websites and mobile applications (the “Sites”) including but not limited to cudenver.com, CU of Denver mobile banking applications, and any other websites Credit Union of Denver controls or manages which link to this Online Privacy Policy. To get more information regarding how Credit Union of Denver handles the privacy of information related to your account or other services provided by the credit union, please refer to the Credit Union of Denver Privacy Notice.

By your use of any credit union Sites, you explicitly agree to the terms of this Online Privacy Policy.

Information We May Collect

Non-Personal information

Credit Union of Denver may collect non-personal information about you from your use of its sites. Non-personal information may include but is not limited to demographic information, age, gender, household income, account balances, browser information, interests, cookies (computer data stored on your devices which help to track your site history and preferences), geolocation, usage data including times and dates, IP Address, and other transactional information.

Personal Information

We may collect personal information provided by you as part of your use of Credit Union of Denver Sites. Personal information may include identifying information such as your name, address, phone number, email address, account number, card number, consumer report information, government identifiers such as tax identification or driver's license information.

Use of Information

How we use your information

Credit Union of Denver uses the information collected on its Sites to provide products and services to our members. This may include processing your applications for products and services, validating your identity to provide you online access to your loans and/or accounts, customizing and optimizing marketing or promotional materials and Site experiences, protecting your account and information from suspicious and/or fraudulent activity, responding to your inquiries and requests,

Security

The credit union takes all reasonable steps and precautions to secure all collected information using security standards that comply with applicable federal and state laws.

Children's Online Privacy Protection Act

Credit Union of Denver does not direct any of its Sites to individuals under 13 years of age. The credit union does not knowingly provide products, services, or collect and/or maintain information from individuals under 13 without parental consent. Further, Individuals under the age of 13 are requested to not provide personal information through any of our Sites.

For more information about the Children's Online Privacy Protection Act (COPPA) visit the FTC website: www.ftc.gov.

Account Mobile Application Information Deletion Policy

You may request deletion of your account's information at any time by closing your account:

1. Calling us directly at 303.234.1700 or 800.279.3288
2. Emailing us at support@cudenver.com
3. Writing us at:

Credit Union of Denver
Attn: Member Service
9305 W. Alameda Avenue
Lakewood, CO 80226

When you close your account, the credit union will follow data retention and destruction schedules as required by State and Federal laws and regulations.