

Thank for calling the Credit Union of Denver!

credit union
OF DENVER



CALL-24 PHONE TREE

Main Menu

- Authenticate with Account number and 6 digit PIN
- Option also plays to set up PIN(*first time log in)
- Menu Options will be offered based on Member Account Types.

1 - Checking

1 - Balance

2 - Withdrawals

3 - Deposits

4 - Transfer Funds to THIS Account

5 - Transfer Funds FROM this Account

6 - More Options

1 – Stop Payment-transfers to 303-275-0228

2 – Check Search

3 – Dividend Information

9 - Return to Main Menu

2 - Savings

1 - Balance

2 - Withdrawals

3 - Deposits

4 - Transfer Funds to THIS Account

5 - Transfer Funds FROM this Account

6 - Dividend Information

9 - Return to Main Menu

3 - Loans

1 - Loan Information

2 - Payoff Information (exact transfers to 303-202-5659)

3 - Make a Payment

9 - Return to Main Menu

4 - Credit Cards-transfers to 303-275-0228

5 - Certificate or IRA

1 - Balance

2 - Dividends

3 - Maturity Date

9 - Return to Main Menu

6 - More Options

1 - Lost/Stolen Card-transfers to 303-275-0228 or AH to 888-820-5890

2 - Transfer Money

3 – Certificate Rates (refers caller to www.cudenver.com)

4 – Order Checks (personal only)-transfers to 800-275-1053

5 – Change PIN

6 – Branch Locations & Hours (refers caller to www.cudenver.com)

7 – Set Up Preferences (English vs Spanish and Speech vs touch tone)

- Repeat Menu

9 - Return to Main Menu

0 – Representative-transfers to 303-275-0228