CHROME

1. Click on the 3 dots on the top right of the browser. (the menu)
2. A drop down menu should appear, click on Settings. (the second to last option)
3. On the settings page, scroll all the way to the bottom, until you see the word "Advanced". Click on advanced.
4. More settings will appear under the word Advanced. The first Category will be labeled "Privacy and Security".
5. Click on the last option under that category, labeled "Clear browsing data".
6. A small window will pop up. On the option "Time Range", make sure it is set to "All Time". Ensure that the 3 boxes (history, cookies, cache) are checked.
7. Click the "Clear Data" option in the blue rectangle.
8. Once data is cleared, log in to eStatements.

SAFARI

On a Mac

1. Open Safari. On the top left corner of the screen, next to the apple logo, select "Safari"
2. On the drop down menu, select "Clear History"
3. A window will pop up. Make sure the option "all history" is selected.
4. Click "Clear History"
5. Log back in to eStatements.

On a PC

1. In Safari, click on the gear tool icon on the top right of the browser screen.
2. Select "Preferences" from the drop down menu.
3. On the window that appears, click on the "Privacy" tab.
4. Click "Remove all website date"
5. Confirm by clicking "Remove now".
6. Log in to eStatements again.